



GOWER TREE WORK  
SPECIALISTS LTD

### Terms & Conditions

Our client is fully responsible for obtaining any TPO's (Tree Protection Orders) if the tree work quoted requires this, we are happy to help with this application if necessary for a quoted rate. By default, the mulch will be processed by our machinery and removed from site to be used for bio-mass renewable energy. This is usually prearranged, so clients must inform the quoting arborist or their office staff before the day of works commencing that they do wish to keep the mulch if possible, and we will factor this into the job.

Our quotes are estimated due to a timeframe allocated for the work requested, which includes positioning of the truck and equipment, set up and pack up of equipment and a lunch break for the crew.

Hourly rates and day rates include the positioning of the truck and equipment in and out of the job site, and any method

planning amongst the crew. Any additional work requested by the client on the day will be invoiced additionally or separately after the work is completed, the additional work will be accumulated at an hourly rate of £120+ VAT per hour to cover wages and any inconveniences that occur to reschedule other jobs that may be taking place during that same day, and consequently have to be postponed or left unfinished as a result of the additional work. We are very happy to do the additional work requested, it just cannot be done for free or at a discounted rate (because we are already onsite).

Payment for completed work is due on completion of job, so we would appreciate your financial preparation for our work so we can meet our overheads. Payment is to be made via direct bank transfer, or we also offer credit card payment via card machine that will be carried by our crew leader on the day. Please note that credit card payments incur a 1.2%+5p surcharge.

A 20% deposit is required for jobs more than £1,500 and will be invoiced on acceptance of the quote. We require the deposit to hold the booking and allow for any additional materials and expenses to be covered. This is refundable up until 24 hours prior to the work commencing.

Booking cancelled within 24 hours before the planned work begins, a fee of 25% of the original quote will apply. Should the cancellation happen while our team is enroute, a fee of 50% of the original quotation will be charged.

We offer flexibility up to 7 days with prior notice given, any expected payments that are not received within 7 days of completion of work will require 10% accumulated interest per week of outstanding invoice and passed to debt collection agency after 30 days.

This does not apply if previously agreed upon prior to the work commencing and for public sector work or voluntary work.

Sub-Contractors charges can be subject to variation - these include (but are not limited to) Cranes, Log Haulage, Stump Grinders, External Traffic Control Companies and Excavator operators.

Gower Tree Work will not accept any liability or responsibility for damaged underground services in the worksite unless we have been notified by the homeowner of their positions. For any defects or damages that occur onsite - We maintain the right to a second quote of our choice for a contractor to assist with the work if necessary and will not be expected to replace

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rotten timber sleepers or steps that struggle to maintain foot traffic of crew members dragging branches or using wheelbarrows. The company will also not be responsible for any plants or

valuables positioned in the work zone between the date of the quote and date of the onsite works, we can move these if requested within our hourly rates.

A Rescheduling Fee will be applied if our crew arrive on site and are unable to undertake the work due to an obstruction that is within the Clients control (E.g. objects under a tree that are unable to be moved, other trades on site, crew unable to gain access)

Please ensure our team have a safe and clean work environment and that pets are locked away and any pet faeces is cleaned up prior to them coming on site.

While we strive to leave the site in a clean, tidy, and safe condition, due to the nature of the work—resulting in sawdust, wood chips, twigs and leaves along with personnel movement—grounds may not return to its original state before work began.

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